

## NCL Joint Health Overview & Scrutiny Committee – Action Tracker 2023-24

### MEETING 4 – 11<sup>th</sup> September 2023

No.	ITEM	STATUS	ACTION	RESPONSE
23	Work Programme	<b>ADDED TO WORK PROGRAMME</b>	Suggestions for additional work programme items: - healthcare data and analytics/privacy issues - a community-based meeting (similar to the mental health meeting) on a different topic (TBC)	To be added to Work Programme for 2024/25.
22	Winter Planning	<b>ADDED TO WORK PROGRAMME</b>	Future winter planning update to include details on: - how the 'single point of access' intervention would work in practice. - whether data the modelling for Winter 2023/24 reflected the data from what actually happened.	To be added to Work Programme for 2024/25.
21	Winter Planning – Ambulance handover pilot	<b>ADDED TO WORK PROGRAMME</b>	On the ambulance handover pilot – consideration to be given to the London Ambulance Service to be invited to speak to the Committee about handover delays.	To be added to Work Programme for 2024/25.
20	Winter Planning – Ambulance handover pilot	<b>COMPLETED</b>	On the ambulance handover pilot – the evaluation of the pilot to be circulated when available.	The evaluation is provided. (ATTACHMENT B). Further work on this area is ongoing.
19	Winter Planning – Hospital Discharge	<b>COMPLETED</b>	On discharge from hospital a Member commented that: - information about the specific arrangements for discharge was not always shared well with the families which could make the post-discharge period more difficult. - there was particular concern that the next of kin for patients with dementia were not always consulted about the patient's needs and suggested that this needed to be addressed.	This feedback has been noted. Where there are opportunities to improve discharge communications, the ICB will support these. We have a wide-ranging programme to support hospital discharge and will feed this information into that work.

18	Camden Acute Day Unit	<b>MONITOR</b>	Committee to be kept updated on progress.	
17	Camden Acute Day Unit	<b>OVERDUE</b>	Service specification to be circulated to the Committee. (Alice Langley)	Response requested and being awaited.
16	Finance update	<b>ADDED TO WORK PROGRAMME</b>	Information on mental health funding, including the sustainability of funding for voluntary sector organisations, to be provided for the March 2024 JHOSC meeting.	To be added to Work Programme.
15	Finance update	<b>COMPLETED</b>	Update to be provided on the major St Pancras Hospital capital project.	An update has been included in the Estates presentation at the JHOSC meeting on 30 <sup>th</sup> Nov 2023.
14	Finance update	<b>COMPLETED</b>	For the Committee to be kept updated on the conclusions for the pilot and timescales of the roll out for the project detailed in the report as follows: <i>“The roll out of the CYP Home Treatment Team (£1.2m). Due to MH need, this started as a pilot in Barnet and will roll have a phased roll out across NCL. To ensure we are meeting the needs of the most complex CYP, addressing the rising acuity in MH presentations post pandemic and preventing inpatient admissions.”</i>	CYP mental health intensive ‘Home Treatment Team’ (HTT - £1.2m) roll out: <ul style="list-style-type: none"> <li>• Objectives: <ul style="list-style-type: none"> <li>○ expand HTT service offer across all five NCL boroughs;</li> <li>○ increase the number of young people supported; and</li> <li>○ reduce inpatient occupied bed days and lengths of stay.</li> </ul> </li> <li>• Progress this month: <ul style="list-style-type: none"> <li>○ Fully operational in BEH with bases in Barnet Enfield and Haringey. Hot desk areas identified in Camden.</li> <li>○ All vacant service posts are out to advert with 50% of the team filled.</li> </ul> </li> </ul>

				<ul style="list-style-type: none"><li>○ Presentation of service model delivered to NCL provider and commissioning leads.</li><li>○ Communications and engagement roll out including Camden and Islington CAMHS, and scheduled engagement sessions.</li><li>● Forward view:<ul style="list-style-type: none"><li>○ Working with Tavistock and Portman and Whittington to progress Electronic Patient Record (EPR) systems interoperability/read only access.</li><li>○ Developing Standard Operating Procedures and Pathways to include south NCL provision.</li><li>○ Most new starters likely be in post from quarters 3 and 4, enabling the expansion; increased activity and impact.</li></ul></li><li>● Performance and impact:<ul style="list-style-type: none"><li>○ On target for 85 cases supported within 2023/24 - 40 CYP have been supported since Apr23, with 61 since Jan23.</li><li>○ Occupied Bed Day/Length of Stay impact seen in support to CYP who would otherwise require mental health inpatient care, plus step down support for earlier discharge from</li></ul></li></ul>
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				inpatient care.
13	Finance update	<b>MONITOR</b>	Committee to monitor the relocation of services from Moorfields Eye Hospital and the review of the ophthalmology pathway.	To be added to Work Programme for monitoring.
12	Finance update	<b>ADDED TO WORK PROGRAMME</b>	<p>Future finance update to include details on:</p> <ul style="list-style-type: none"> <li>- The impact on people with disabilities.</li> <li>- Whether there was a direct impact on services resulting from deficits within the system.</li> <li>- The reasons for the highest deficits within the system.</li> <li>- Risks and slippage/overspend associated with capital projects including any impact of revenue budgets (due to interest costs for example).</li> <li>- Figures on the amount spent on agency workers.</li> </ul>	To be added to Work Programme for 2024/25.
11	Finance update	<b>COMPLETED</b>	Details to be provided on support after hospital discharge for people with disabilities who also have mental health conditions.	Health, social care and GP practice teams work together in a coordinated and integrated way to deliver a range of health, care and support services to people with disabilities, with mental health needs being discharged from a hospital setting. Health, social care, support service including the VCSE and GPs, will ensure that needs are met in accordance with statutory duties under the Mental Health Act, Care Act and other legal Frameworks, alongside drawing on good practice models of care aimed at prevention, reducing deterioration and recovery.

				The patient and their family/carers, where appropriate, will be at the centre of developing a personalised and holistic discharge plan to support them to return home or to a community setting, with a clear set of outcomes, focussed on recovery and improvement principles.
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### **MEETING 3 – 26<sup>th</sup> June 2023**

<b>No.</b>	<b>ITEM</b>	<b>STATUS</b>	<b>ACTION</b>	<b>RESPONSE</b>
10	Ophthalmology Hubs	<b>ADDED TO WORK PLAN</b>	<p>Main concerns of Committee to be addressed in the next report on this issue:</p> <ul style="list-style-type: none"> <li>- The additional journeys times being asked of residents, balanced against the potential benefits of being treated earlier;</li> <li>- The potential impact on disadvantaged communities who could be disproportionately affected by the changes;</li> <li>- The financial implications, including knock-on effects (positive or negative) on other NCL hospitals.</li> <li>- What was learnt from the previous experience of developing surgical hubs in NCL for other types of treatments.</li> </ul>	Report expected to be tabled for Committee Meeting on 29 <sup>th</sup> Jan 2024.
9	Cancer Prevention Plan	<b>IN PROGRESS</b>	Details to be provided on the effectiveness of interventions through the voluntary sectors and community/faith groups in the promotion of cancer screening in hard-to-reach demographic groups.	A report on the NCL Cancer Awareness Campaign and a summary of activities for the NCL Public Awareness Campaign are attached. <b>(ATTACHMENTS A1 and A2)</b> Work is underway on a more detailed report on the latter which

				can be shared with the JHOSC once it has been completed if the Committee wishes to have further information on that campaign.
8	Cancer Prevention Plan	<b>IN PROGRESS</b>	Heat map of cancer detection and GP referral rates in NCL to be shared with the Committee when available. (Ali Malik)	Work has commenced on this and it is hoped that it will be available for circulation by the end of September 2023.
7	Cancer Prevention Plan	<b>COMPLETED</b>	Suggestion from the Committee to be considered – that an initiative aimed at university students be rolled out to raise awareness of HPV immunisation. (Fanta Bojang)	This suggestion has been discussed with the vaccination team who have advised that there are currently some challenges with taking forward boosting uptake of HPV vaccinations amongst young adults and other adults eligible, due to the commissioning and delivery arrangements. The team expect that it may be possible in the medium term to do more work to boost uptake but for now, the focus will be on promoting it so that people can get their vaccinations done via their GP.
6	Maternity services update	<b>MONITOR</b>	<p>Main concerns of Committee to be addressed in the next report on this issue:</p> <ul style="list-style-type: none"> <li>- poorer outcomes for those from more deprived areas or from BAME backgrounds, including greater understanding of causes and risk factors;</li> <li>- continuity of care, including progress of the Magnolia team;</li> <li>- workforce issues, including cost of living/housing issues and improving support for staff overall;</li> <li>- training for staff, including the development of the maternity support workers role.</li> <li>- the findings of future CQC reports in the areas which are currently rating as requiring improvement;</li> </ul>	To be noted ahead of next report on this issue.

			<ul style="list-style-type: none"> <li>- monitoring the statistics on smoking cessation;</li> <li>- cuts to the running costs of the NCL ICB;</li> </ul>	
5	Maternity services update	<b>IN PROGRESS</b>	Report on factors relating to higher rates of stillbirths in Haringey to be provided to the Committee (expected Sep/Oct 2023) (Rachel Lissaeur)	This report is due to be finalised in October 2023 and will then be shared with JHOSC members.
4	Minutes	<b>COMPLETED</b>	Action points to be added to minutes of the meetings of 6 <sup>th</sup> June 2023 and 7 <sup>th</sup> June 2023.	Actions points added (see meetings 1 & 2 below for further details).

### **MEETING 2 – 7<sup>th</sup> June 2023**

<b>No.</b>	<b>ITEM</b>	<b>STATUS</b>	<b>ACTION</b>	<b>RESPONSE</b>
3	Quality Accounts (Whittington Trust)	<b>MONITOR</b>	<p>The minutes of the meeting recorded that:</p> <p><i>“Asked by Cllr Connor about the other CQC inspections referred to in the table on page 19, Sarah Wilding explained that the only recent inspection had been on maternity services, whereas the others referred to the existing rating status based on inspections from previous years. Cllr Connor commented that it would be useful to include a brief explanation of this in the report, including links to reports and details of actions being taken in response. Sarah Wilding explained that there was a regular governance meeting that oversaw all of the actions needed in response to the findings of the 2020 report, most of which had been completed. However, she accepted that more information about this would be useful.”</i></p> <p>The Committee requested that this information about the actions being taken in response to the CQC inspection should be provided to the Committee.</p>	Request made to Whittington NHS Trust.

## MEETING 1 – 6<sup>th</sup> June 2023

No.	ITEM	STATUS	ACTION	RESPONSE
2	Quality Accounts (BEH and C&I Trusts)	<b>MONITOR</b>	<p>The minutes of the meeting recorded that:</p> <p><i>“Cllr Connor requested further details on how the performance of services was monitored. Vincent Kirchner said that there were clinical strategies setting out how services should work along with a governance structure, performance indicators and deep dives into service delivery. Amanda Pithouse added that a recent CQC inspection had been carried out on BEH-MHT crisis services which had recognised recent improvements in staffing with more manageable caseloads. Cllr Connor said that, in future reports, it would be useful for details to be included about how these deep dives worked, how evidence was captured about how people were using services and how issues were identified when things were going wrong.”</i></p> <p>The Committee requested that this should be included in the following year’s Quality Accounts.</p>	Request made to BEH and C&I Trusts.
1	Quality Accounts (BEH and C&I Trusts)	<b>IN PROGRESS</b>	<p>The minutes of the meeting recorded that:</p> <p><i>“Cllr Connor said that the feedback she had received on the NHS talking therapies service was that, if the person was deemed to have risk factors relating to suicide/self-harm, then they were told that the service was not appropriate for them. In contrast, people contacting the crisis line were often not admitted to services unless their mental health crisis was deemed to be sufficiently serious. This led to some groups of patients being turned away from services and potentially having to go back to their GPs before any support would be provided. Vincent Kirchner acknowledged the risk of some patients falling between the middle of these types of service but said that this was an issue that the community mental health teams were designed to be able to address and to direct people to the right services (e.g. referral to a psychologist or other types of</i></p>	Haringey Council’s Adults & Health Scrutiny Panel to be provided to JHOSC ahead of its meeting on mental health on 18 <sup>th</sup> March 2024.



			<p><i>support).</i>”</p> <p>The Committee requested that this should be investigated further. Haringey Council’s Adults &amp; Health Scrutiny Panel is due to receive further information about this at its next meeting on 18<sup>th</sup> Sep 2023 and the details will subsequently be provided to the JHOSC.</p>	
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